

We're Here for You

March 18, 2020

For more than 60 years, Nevada State Bank has helped families and companies in Nevada through many difficult challenges—the current situation is no different. Access to financial services is vital for both individuals and businesses, so we're making accommodations that allow us to provide the banking services you need, while helping to protect the health and safety of our clients and our colleagues.

For the latest information about our response to the current crisis, please visit www.nsbank.com/coronavirus.

Branch Services

We are modifying access to our branches based on location. Branches will primarily offer drive-up access only, with essential banking services provided by contacting the branch directly. Other locations may be closed. Refer to www.nsbank.com/coronavirus for updates. All this is to help protect our clients, and to help ensure the safety of our colleagues as well. Night drops will continue to function as normal, and can be accessed at any time. Please contact your banker or branch directly if you require an in-person appointment for access to a safe deposit box.

[Click here](#) for complete information about access to each of our branches.

Additional Access

ATMs allow clients to withdraw cash, make deposits, and transfer funds. All Nevada State Bank ATMs, including those in Walgreen's and in retail outlets, are available fee-free for our account holders. Effective March 18, 2020, the ATM withdrawal limit for Nevada State Bank clients has been increased to \$1,000 daily. In addition, we have temporarily suspended fees charged for using other ATMs. Those providers may still charge their fee. However, Nevada State Bank will not charge you a fee at any ATM through April 6.

Technology

Online Banking and Mobile Banking¹ allow clients to pay bills, open accounts, transfer funds, or apply for a loan.² Clients can even deposit checks using Mobile Banking.³ If you are not currently enrolled for online access, it takes only a few minutes. To enroll, please visit: www.nsbank.com or call 1-800-727-4743.

Support for our clients

For clients who may be experiencing financial stress because of the current situation, there are a number of ways we may be able to assist. Please call your banker or visit www.nsbank.com/coronavirus for more info.

We continue to monitor this evolving situation, and we're here to do whatever we can to assist our clients and our communities.

Best Regards,

A handwritten signature in black ink, appearing to read "Terry Shirey". The signature is fluid and cursive, with a large initial "T" and "S".

Terry Shirey